



February 2, 2010

RE: Vancouver / Whistler 2010 Winter Olympics Service Advisory

Dear Valued Customer,

The Vancouver 2010 Olympic Winter Games will begin from February 12 until February 29, 2010, and the 2010 Para-Olympic Games will take place from March 12 until March 21, 2010. These events will both be held in Vancouver and Whistler, BC.

Manitoulin is committed to providing reliable service to our customers during the 2010 Olympics. During this period, services to the Richmond, Whistler and Vancouver regions will be impacted due to the heightened security and proceeding activities of these games. ***Normal pick-up and delivery operations to the restricted areas will be affected.***

Manitoulin Transport is working closely with VANOC (Vancouver Organizing Committee) to obtain security clearance to enter restricted areas. As a result, pick-ups and deliveries in the affected areas may incur additional fees due to the operational restrictions that may require extra services, such as:

- After hours pick-up or delivery
- Appointments
- Use of power tailgate and / or carry in / out
- Restriction on loading / unloading resulting in extra labour

For more information, please contact your local Manitoulin Transport Sales Representative or Customer Service at 1.800.265.1485.

Manitoulin Transport Management

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